



# ULTREYA SCALLOPS SCHEME

This data sheet details how we calculate a number of Ultraya Scallops for each hotel and restaurants we deal with. It shows a list of facilities and services we deem add value to our tours with an importance coefficient. The sum of these coefficient adds to 100 and the score received by the hotel decides their ranking.

Based on the score received by each provider we will allocate them 1 to 5 Scallops based on the quality of the service and facilities they provide. The amount of Scallop determines how we will deal with the provider as below:

- 0 to 20 pts    1 Ultraya Scallop    we do not wish to work with this provider
- 20 to 40 pts    2 Ultraya Scallops    unless forced by limited availability we will not offer this provider
- 40 to 60 pts    3 Ultraya Scallops    booked if no other provider with better score is available
- 60 to 80 pts    4 Ultraya Scallops    our ideal providers
- 80 to 100 pts    5 Ultraya Scallops    provider of exception

## ULTREYA SCALLOPS HOTELS

FACILITY OR SERVICE	COEFFICIENT	ACTUAL SCORE
Facilities for Disabled Guests	2	
Air Conditioning and Heating	2	
New or newly renovated accommodation	2	
On-spot Parking	1	
Elevator if more than 1 floor	2	
Private balcony or terrace	3	
Jacuzzi en-suite	5	
Bath en-suite	2	
Bar or entertainment facilities within the hotel	1	
Boutique Hotel	1	
Safebox in the room	1	
Proximity to the nightlife	1	
Shared kitchen	1	
Full breakfast	3	
Breakfast with fruit	1	
Breakfast begins before 7	2	
Excellent level of English staff	5	
Non-smoking rooms	1	
Kettle and tea selection in the room	1	



Iron and ironing board	1	
Soundproofed rooms	2	
Rustic Charm site	4	
Historical site	5	
Ultreya Tours Review	9	
Free computer access	1	
Outdoor pool	2	
Indoor Swimming Pool	2	
24h Reception	3	
Restaurant on site	2	
Common room	2	
Meeting rooms	1	
Laundry service	2	
Currency exchange facilities	1	
Room service	1	
Spa and Wellness	3	
TV with premium cable channels in English	3	
Located on the Camino de Santiago	5	
One point for each Star given by Spain	5	
One point for each point above 3 on Tripadvisor.com	2	
One point for each point above 7 on booking.com	3	
Room views	2	
WiFi in the rooms	2	
TOTAL	100	?





## ULTREYA SCALLOPS RESTAURANTS

FACILITY OR SERVICE	COEFFICIENT	ACTUAL SCORE
Open everyday	1	
Facilities for Disabled Guests	2	
Air Conditioning and Heating	2	
Parking on-site	1	
Elevator if more than 1 floor	1	
Attractive view from the restaurant	1	
Real coffee, not instant	1	
Seasonal menus regularly updated	5	
Ability to supply to Celiacs and other allergies	5	
Capacity to cater to vegetarians & vegans	5	
Proximity to nightlife area	1	
Extensive wine cave	4	
Recognition beyond their local area	3	
Michelin Star restaurant	5	
Excellent levels of food presentation	4	
Located within the hotel chosen for the night	5	
Uses local and fresh ingredients	6	
Rustic Charm site	3	
Historical site	5	
Over 15 different choice of dishes on the menu	3	
Gourmet menu	2	
Displays different menu options to competition	4	
Offer Seafood / Octopus on the menu	2	
Includes quality local wines within menu	4	
Ultreya Tours Review	8	
Possibility of eating outside: terrace or garden	2	
Presence of locals in the restaurant	3	
Very elaborate presentation	5	
Recommended by the Lonely Planet and Routard	3	
A menu with more than 2 choice for each course	1	
One point for each point above 3 on TripAdvisor.com	2	
Wifi in the restaurant	1	
TOTAL	100	